

# The Scaling Paradox: why more locations do *not* mean more profit

By  **Diego F. Parra** · Updated 2026-07-09 · Expansion & Franchising

**MASTERRESTAURANT®**

Executive brief

## The Scaling Paradox: why more locations do not mean more profit

Method proven in 8,400+ restaurants · 43 countries

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### QUICK VERDICT

**Verdict:** more locations only multiply profit when each new unit replicates a proven *unit economics*; without territorial prefeasibility and per-location prime cost control, the second and third restaurant usually dilute group EBITDA rather than add to it. The 2026 evidence is blunt: the restaurant market is running in a K shape—the top 250 chains grew sales +3% while the next 250 fell -6.2% (Technomic Top 500, 2025). Scaling isn't opening; it's replicating a system with healthy contribution margin before signing the second lease.

 **Executive Brief** Strategic brief · CEOs, boards & investors · 11 min read · 2026-07-09

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This brief is the written version of a Diego F. Parra keynote for restaurant group boards. It isn't about expansion motivation but decision architecture: when an added location adds EBITDA and when it subtracts it.

With sector net margin between 3% and 9% (Statista) and full-service margin typically 3%-5% (Pepr POS, Restaurant Profit Margin Guide 2025), poorly diligenced expansion turns a profitable group into one that grosses a lot and earns little. The focus is unit economics, prime cost and territory risk.

SIDE-BY-SIDE COMPARISON

Side-by-side comparison

|                               | SCALING BY LOCATION COUNT (TRADITIONAL APPROACH)             | SCALING BY REPLICABLE UNIT ECONOMICS (MASTERRESTAURANT METHOD)     |
|-------------------------------|--------------------------------------------------------------|--------------------------------------------------------------------|
| Net margin per unit           | ✗ 3%-5% full service, no local control (Pepr POS, 2025)      | ✓ 6%-9% replicating proven fast-casual format (Pepr POS, 2025)     |
| Group sales growth            | ✗ K risk: -6.2% in the middle pack (Technomic, 2025)         | ✓ +3% of chain leaders that scale a system (Technomic, 2025)       |
| Target prime cost             | ✗ No per-location benchmark; found out too late              | ✓ ≤60% of sales with food cost ≤32% per dish (MTIE framework)      |
| Territorial prefeasibility    | ✗ Founder's intuition and site availability                  | ✓ Location intelligence + operational due diligence before signing |
| CapEx per opening             | ✗ Financed with the profitable location's operating cash     | ✓ Modeled with break-even and a separate liquidity buffer          |
| New U.S. franchise units 2025 | ✗ +20,000 units (+2.5%) with no profit guarantee (IFA, 2025) | ✓ Replicated only where unit economics already closed green        |
| Off-premise operation         | ✗ Ignores that ~75% of traffic is off-premise (NRN)          | ✓ Kitchen and delivery sized to the real channel mix               |

1. Why doesn't opening more locations guarantee more profit?

Opening more locations only multiplies profit when each new unit replicates a proven unit economics; otherwise it dilutes the group's EBITDA. The arithmetic is unforgiving.

With sector net margins between 3% and 9% per Statista, and full service typically at 3%-5% per Pepr POS (Restaurant Profit Margin Guide 2025), a second restaurant that opens with uncontrolled prime cost doesn't add: it subtracts. I've seen it dozens of times at Masterrestaurant. A group goes from one location earning 5% to three averaging 2%, and the cash from the one that actually worked ends up financing the mistakes of the other two. Billing a lot while earning little isn't scaling; it's hiding a structural problem behind more square footage. Profit doesn't grow by accumulating points of sale, but by disciplined replication of a verified model that already proved it wins. What's replicable is the operating manual with prime cost under control, not the dish that filled the first location.

## 2. You replicate the system, not the star dish

A successful product proves demand; it doesn't prove the business scales. The difference between a concept that grows profitably and one that collapses lies in the system: recipe specs, food cost below 32% per plate as a ceiling, measured staff turnover, procedures a new manager executes without the founder present. Chipotle doesn't project 7,000 restaurants in North America per Restaurant Dive because of its guacamole, but because of a manual that standardizes every station. Wingstop pursues 10,000 global locations per Restaurant Dive on the same principle. When know-how lives only in the founder's head, the second location is born wounded. Diego F. Parra insists: if your operation isn't documented so any shift can replicate it identically, you don't have a scalable business, you have a lucky restaurant. Territory risk is quantified with location intelligence before signing the lease, not with the gut of a founder in love with a corner.

## 3. How do you decide where to open without betting the cash?

**Territorial prefeasibility cross-references demand density, real competition, socioeconomic mix and occupancy cost against projected average ticket. The Latin American fast food market reached 61,490 million USD in 2025 per Market Data Forecast, heading toward 94,980 million by 2034:**

there's demand, but poorly distributed. In Mexico, the QSR burger market hit 2,400 million USD in 2024, growing 14.3% annually per Nation's Restaurant News, and closures from poor site selection still abound. Signing a five-year contract without hard data is betting 200,000 to 500,000 USD of CapEx on intuition. The wrong location isn't fixed with marketing; it's paid every month until the lease expires or the location goes bankrupt. Draining the profitable restaurant's cash to pay for the new one is the most expensive and most common treasury mistake in expansion. Liquidity architecture separates operating flow from growth capital: the location that makes money sustains its own payroll, inventory and buffer; the second is financed with structured debt, partners or franchise models, not by emptying the only account that breathes.

## 4. Expansion CapEx is financed with structure, not the cash of the location that earns

The U.S. added over 20,000 franchise units in 2025, up 2.5% to 851,000 total per the International Franchise Association, precisely because franchising shifts CapEx to the franchisee. When the founder finances unit two with unit one's cash, a slow month at the new location suffocates the old one. Brazil's annual food service payroll exceeded 107,000 million reais in 2025 per ABRASEL: labor cost doesn't wait for the new location to mature. The new location's kitchen is sized to real delivery, not the imagined dining room, because roughly 75% of traffic already operates off-premise per Nation's Restaurant News. Designing a large dining room and a small kitchen replicates a model the market abandoned. Channel mix changes everything: station layout, packaging, dispatch times, even location—a delivery-oriented kitchen prioritizes vehicle access over pedestrian frontage. Delivery-only concepts reach net margins of 10% to 30% per Peppr POS, well above full service's 3%-5%, precisely because they eliminate the cost of a dining room no one uses.

## 5. Delivery or dining room: which sizes the new kitchen?

**A group that expands by copying the first location's layout, conceived for table dining, builds three kitchens undersized for real off-premise volume.**

You measure the channel before signing the blueprints, not after the kitchen collapses at peak hour. The sector split in two, and only the half that masters its unit economics is growing profitably. The top 250 chains rose 3% in sales in 2025 while the remaining 250 fell 6.2% per Technomic Top 500: a K-shaped market. Scaling without prime cost control puts you on the declining branch. The global QSR market is projected at 520,000 million USD

by 2033 with a 4.7% CAGR per Market Research Intellect, but that growth isn't shared evenly: groups with a replicable system capture it. Starbucks plans 1,000 stores in India by 2028 per CNN Business, and Jollibee 350 in North America per 1851 Franchise, sustained by proven manuals.

6. The K-shaped market: growing isn't the same as earning

The lesson for a board is direct: the question isn't how many locations to open, but whether each one replicates a model that already proved it earns. Without that proof, expanding means multiplying losses with a better logo. Before approving the second location, demand three proofs: verified unit economics, data-backed territorial prefeasibility and prime cost under control per unit. Without all three, growth dilutes EBITDA instead of adding to it, and I've confirmed this in gastronomic groups across 43 countries. Spanish franchising understands this: it sustains 1,556 establishments in Mexico with 101 networks in 2025 per the Spanish Franchise Association, because it demands replicability before exporting the concept. Yum! Brands targets 200 stores in Brazil by 2030 per The Brasilians with the same discipline. The number of locations is vanity; consolidated EBITDA per unit is sanity. A group with three restaurants earning 6% is worth more than one with ten averaging 1.5% and living on the edge of cash.

7. Verdict for the board

The concrete action: don't sign the next lease until the first location's model is documented, measured and proven replicable. System replicability, not product replicability: a hit dish is not a replicable business; what replicates is the operating manual with prime cost under control. Territorial prefeasibility before signing: territory risk is quantified with location intelligence, not the founder's hunch. Liquidity architecture: expansion CapEx is financed with structure, not by draining the cash of the location that actually earns. Real channel mix: with ~75% of traffic off-premise (NRN), the new location's kitchen is sized to real delivery, not to an imagined dining room.

POINT BY POINT

Comparative analysis: scaling a system vs. multiplying addresses

GROWTH ENGINE

A · SCALING BY LOCATION COUNT  
(TRADITIONAL APPROACH)

Number of openings

B · MASTERRESTAURANT Replicable

contribution margin per unit

Verdict: B: group profit scales with proven margin, not with the address count.

## SIGNING DECISION

**A · SCALING BY LOCATION COUNT**  
(TRADITIONAL APPROACH)

Site availability

**B · MASTERESTAURANT** Territory risk  
quantified with location intelligence

**Verdict:** B: sign the territory that closes the model, not the one that's free.

## CAPEX FINANCING

**A · SCALING BY LOCATION COUNT**  
(TRADITIONAL APPROACH)

Profitable location's cash

**B · MASTERESTAURANT** Structure with a  
separate liquidity buffer

**Verdict:** B: chaining the earning location's cash is the classic error that sinks groups.

## OPERATIONAL CONTROL

**A · SCALING BY LOCATION COUNT**  
(TRADITIONAL APPROACH)

Founder's intuition replicated

**B · MASTERESTAURANT** Per-location  
indicator console (prime cost, food cost  
variance)

**Verdict:** B: without data governance, deviation is discovered once it already costs money.

## SIDE-BY-SIDE COMPARISON

## Scaling by location count    TRADITIONAL APPROACH

- ✗ Success is measured by openings, not by contribution margin per unit.
- ✗ Location 2's CapEx is paid with location 1's cash, chaining the risk.
- ✗ Prime cost and food cost surface as deviations after the lease is signed.
- ✗ The brand grows in revenue but group EBITDA dilutes.

## Scaling by replicable unit economics    MASTERESTAURANT

- ✓ Each opening replicates a format with proven break-even and prime cost.
- ✓ Territorial prefeasibility (location intelligence) precedes any signature.
- ✓ CapEx is modeled with a liquidity buffer separate from operations.
- ✓ The group grows in sales AND margin, not just in address count.

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| Target prime cost          | ✗ No per-location benchmark; found out too late          | ✓ ≤60% of sales with food cost ≤32% per dish (MTIE framework)      |
| Territorial prefeasibility | ✗ Founder's intuition and site availability              | ✓ Location intelligence + operational due diligence before signing |
| CapEx per opening          | ✗ Financed with the profitable location's operating cash | ✓ Modeled with break-even and a separate liquidity buffer          |

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| Off-premise operation         | ✗ Ignores that ~75% of traffic<br>is off-premise (NRN)          | ✓ Kitchen and delivery sized to the real<br>channel mix               |

THE NUMBERS THAT MATTER

Numbers a board should underline before signing the second location

3

% - 9 %

restaurant sector net margin; poorly  
diligenced expansion dilutes it

6

% - 9 %

fast-casual net margin vs 3%-5%  
full service: format sets the ceiling

-6%

sales drop of the 250 middle-pack  
chains (K-shaped market) in 2025

20000

new U.S. franchise units in 2025  
(+2.5%), reaching 851,000 total

75%

of traffic happens off-premise: size  
the kitchen to the real channel

210000

new U.S. franchise jobs in 2025  
(+2.4%), surpassing 9 million

VISUALIZATION

## The numbers, visualized

restaurant sector net margin; poorly diligenced expansion dilutes it



fast-casual net margin vs 3%-5% full service: format sets the ceiling



of traffic happens off-premise: size the kitchen to the real channel



Regional franchise growth in the US — 2026 industry benchmark



Colombia foodservice sales recovery — 2026 industry benchmark



Sources: [Statistics Canada \(Statista\) 2024](#) · [Peppr POS](#) — [Restaurant Profit Margin Guide 2025](#) · [International Franchise Association 2025](#) · [Technomic / Nation's Restaurant News 2024](#) · [IFA](#)

Chart by [masterrestaurant.com](#)

### REAL CASE

*“The mistake I see again and again: a group with one location that grosses and earns opens three more financed with the first's cash, without re-running the unit economics. Fourteen months later the group grosses triple and earns less than when it had a single restaurant. They didn't scale the business; they scaled the risk. Scaling is replicating a proven contribution margin, not repeating an address under a new sign.”*

— Diego F. Parra, restaurant consultant — Masterrestaurant

### HOW TO APPLY IT IN YOUR RESTAURANT

## Strategic roadmap: from one profitable location to a scalable group

### 1 Phase 1 — Replicability diagnosis (0-45 days)

Deliverable: unit economics dossier for the base location with prime cost  $\leq 60\%$  and food cost  $\leq 32\%$  per dish validated. Success metric: positive contribution margin per dish across 100% of the active menu and documented monthly break-even. Without this there is no system to replicate; there is one lucky restaurant. Here you decide whether the business is scalable or merely successful at a single point.



## ② **Phase 2 — Territorial prefeasibility (45-90 days)**

Deliverable: location intelligence and operational due diligence report per candidate, with quantified territory risk (cannibalization, demand density, ~75% off-premise mix per NRN).

Success metric: projected break-even  $\leq 18$  months per candidate unit and CapEx modeled with a separate liquidity buffer. You sign only the territory that closes the model green, not the one that happens to be available.

## ③ **Phase 3 — Replication with data governance (90-180 days)**

Deliverable: replicable operating manual and per-location indicator console (prime cost, food cost variance, average ticket, table turnover). Success metric: per-location prime cost deviation  $< 2$  points against the group benchmark and rising consolidated EBITDA. Expansion stops being a leap of faith and becomes a system with decision architecture and risk mitigation.

### FAQ

## Board FAQ

### **Why doesn't opening more locations automatically increase profit?**

Because profit comes from contribution margin per unit, not from the number of addresses. With sector net margin at 3%-9% (Statista), replicating a format without prime cost under control dilutes EBITDA: the group grosses more and earns less.

### **What signals a business is scalable and not just successful?**

A proven unit economics: prime cost  $\leq 60\%$ , food cost  $\leq 32\%$  per dish and documented monthly break-even. If the profitable location has no documented system, it's an unrepeatable success, not a replicable model. Scaling requires replicating the system, not the product.

### **What does it cost NOT to do territorial prefeasibility before signing?**

It costs the full CapEx of a failed opening plus the cash drag on the profitable location. With the 250 middle-pack chains dropping -6.2% in sales (Technomic, 2025), the wrong territory turns an expansion into an 18-24 month financial anchor.

### **Does franchising eliminate the scaling paradox risk?**

It doesn't eliminate it, it transfers it. With +20,000 new U.S. franchise units in 2025 (IFA, 2025), many replicate a brand without replicating its unit economics. Franchising only scales if the per-unit economic model already closed green before being sold.

### DATA & SOURCES

## Sector data 2026 (official sources)

Verifiable industry benchmarks from official, non-commercial sources (government, industry associations, market research) - not competitors.

| Metric                                                         | Benchmark 2026                                                   | Source                                         |
|----------------------------------------------------------------|------------------------------------------------------------------|------------------------------------------------|
| Costo de construcción de un QSR nuevo por pie cuadrado         | <b>cerca de 535 USD por pie cuadrado</b>                         | Walter Daniels — Restaurant Build Out 2025     |
| Costo de construcción de un restaurante nuevo por pie cuadrado | <b>250 a 500 USD por pie cuadrado</b>                            | Van Brunt & Co — Restaurant Build Cost 2025    |
| Costo de compra de local para restaurante por pie cuadrado     | <b>cerca de 178 USD por pie cuadrado</b>                         | FreshBooks — Cost to Build a Restaurant 2025   |
| Costo de renta de local para restaurante por pie cuadrado      | <b>cerca de 159 USD por pie cuadrado</b>                         | FreshBooks — Cost to Build a Restaurant 2025   |
| Restaurantes propios que abrió Chipotle en 2024                | <b>304 locales (257 con Chipotlane)</b>                          | Chipotle — Resultados anuales 2024 (feb. 2025) |
| Aperturas previstas por Chipotle en 2025                       | <b>315 a 345 locales (más del 80% con drive-thru Chipotlane)</b> | Chain Store Age / Chipotle — Q4 2024           |

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